

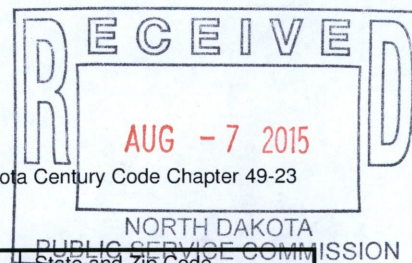


ND ONE-CALL COMPLAINT

Public Service Commission

SFN 59067 (1-14)

To allege a violation of the One-Call Excavation Notice System Law: North Dakota Century Code Chapter 49-23



PART A – WHO IS SUBMITTING THIS COMPLAINT (COMPLAINANT)

Company/Person Montana-Dakota Utilities Scott MacLean	Street Address 1133 W. Broadway	City Dickinson	State and Zip Code ND 58601
Telephone and Cell Phone Number 701-456-7104 701-290-2472	Email Address scott.maclea@mdu.com	Date 8/6/2015	
<input checked="" type="checkbox"/> Complainant is willing and able to testify on the complaint if matter goes to formal hearing			

PART B – WHO VIOLATED THE ONE-CALL REGULATIONS (RESPONDENT)

Company/Person Northern Improvement	Street Address 4458 3rd Ave. W	City Dickinson	State and Zip Code ND 58602
Telephone and Cell Phone Number 701-223-6695 701-225-5197	Email Address NA		

PART C – ALLEGED VIOLATION

<input type="checkbox"/> Operator failed to provide or update the information provided to the notification center on a timely basis
<input type="checkbox"/> Excavator failed to provide excavation or location notice at least 48 hours before beginning any excavation
<input type="checkbox"/> Excavator failed to provide required information in excavation or location notice
<input type="checkbox"/> Notification center failed to transmit the notice to every operator that has an underground facility in the area of the excavation
<input type="checkbox"/> Notification center failed to inform the excavator of the names of operators of underground facilities in the area
<input type="checkbox"/> Operator failed to locate and mark underground facility within 48 hours
<input type="checkbox"/> Excavation started prior to underground facility locate
<input type="checkbox"/> Operator failed to mark underground facility within 24 inches horizontally
<input type="checkbox"/> Excavator failed to renew excavation or location request prior to the expiration of the twenty-one-day period
<input checked="" type="checkbox"/> Excavator failed to conduct the excavation in a careful and prudent manner to avoid damage of underground facilities
<input type="checkbox"/> Excavator failed to maintain the markings during excavation
<input type="checkbox"/> Other (identify the specific section of NDCC Chapter 49-23) _____

Location of Violation:

South of the address of 198 40th St. E Dickinson, ND

Date and Time of Violation:

7/13/2015 10:32am

Description (summarize the observations on which you rely to allege the violation) *If more space is required, please provide the description on a separate page.*

Northern Improvement struck 2" Distribution Gas Main with backhoe while exposing main. Further damage was found to tee where main transitions to 4" Distribution Main. MDU gas crew made a repair, but left 4" main to let Northern Improvement proceed with work. On 7/20/2015 Scott MacLean attended Northern Improvements safety meeting and spoke on safety and integrity of MDU's facilities. Shortly after meeting gas crew was sent to repair 4" gas main where they found extensive damage to 4" main that wasn't reported to MDU. MDU Gas Crew found the damaged pipe while air testing to make the repair. The damage was found where Northern Improvement laid down matting and gravel. Appeared that Northern Improvement tried to cover gas main and hide damage.

PART D – DAMAGE

Fatalities 0	Injuries 0	In-patient Hospitalization 0
Underground facility type(s) and Operator(s) affected: 2" and 4" Distribution Gas Main Montana-Dakota Utilities Badlands Region		
Estimated Value of Damage (damage as defined under NDCC Chapter 49-23): \$ 3,500 - 6,500 WAITING FOR FINAL INVOICE		Number of Customers Affected None
Other impact of event: MDU had to replace damaged 4" line, tee, and 2" Line		
Please attach photos of Event Area or Damaged Facility		

PART I – SIGNATURE

Signature of Person Filing Complaint 	Date 8/6/2015
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Send Completed, Original Complaint To:

Public Service Commission
600 E Boulevard Ave Dept 408
Bismarck ND 58505-0480
Telephone: (701) 328-2400

1

PU-15-629 Filed: 8/7/2015 Pages: 15
North Dakota One Call Complaint (7-13-2015, 10:32 a.m.)

Montana-Dakota Utilities Co., a Division of MDU Resources Group, Inc.
Scott MacLean

Company: Montana-Dakota Utilities Co.

20231(10-94)
(Rev. 2/10)

**THIS IS AN IMPORTANT COMPANY RECORD.
— DO NOT DESTROY —**

TRAINING ATTENDANCE SHEET

DATE: 7/20/2015

TIME: 6:00am

LOCATION: Northern Improvement

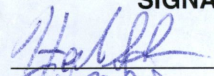


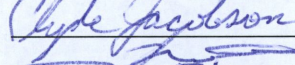
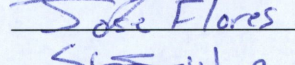
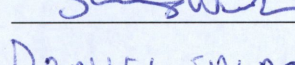
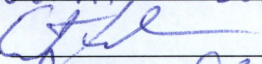
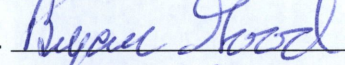
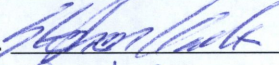
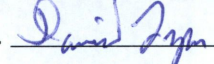
INSTRUCTOR: Scott MacLean MONTANA - DAKOTA UTILITIES

SUBJECT:

Line Damages and Line Exposure

WRITTEN MATERIALS:

ATTENDEES

	SIGNATURE	NAME (Type or print)	EMPLOYEE NO.	WORK LOCATION
1.		Herb Sherman	7790	40th
2.		Tyler Sherman	8248	40th
3.		Rick Tiensvoid	7265	21 st street
4.		Clyde Jacobson	6030	46th
5.		José Flores	1590	40th
6.		Sterling Walker	7835	21st
7.	DANIEL SALAS Q	DANIEL SALAS QUINTANA		40th
8.	ABEL PEREZ GONZALEZ	ABEL PEREZ GONZALEZ		40th
9.	JONATHAN LOPEZ	JONATHAN LOPEZ		40th
10.		Ernesto Zubia	8097	40th
11.		Bryan Good	6770	40th
12.	Gerardo Romo	Gerardo D. Romo	8129	40TH
13.	Lon Johnson	Lon Johnson	7041	40th st
14.		Stephen Clarke	7350	40th st
15.		David Lynn	6485	40th
16.				
17.				

Maclean, Scott

Subject: Dickinson - South of 198 40th St E - Main Repair (BILLABLE - NORTHERN IMPROVEMENT)

Status: Not Started

Percent Complete: 0%

Total Work: 0 hours

Actual Work: 0 hours

Owner: Dickinson Gas Department

Categories: Billable



Dickinson - South
of 198 40th ...

7/13/15 10:30am

CONSTRUCTION ORDER

Address		District		Town, ST		
South of 198 40th St E		DICKINSON		Dickinson, ND		
County	Township	Range	Section	1/4	1/4 1/4	Block
Stark	140N	96W	22	SW		
Subdivision Name		Nearest Cross Street		District Code		
		2nd Ave E		153		
Type of Permit		Permit #	Cost Center			
			150			
Name		Work #	Cell/Home #			
Customer:	MDU					
Contractor:						
Developer:						
Other:						
Order Number	Order Type	Accounting Code	Premise ID #			
MDUG-20150713-01291	G-REPMN	G-REPAIR GAS MAIN 150.28870	NA			
			NA			

GAS RECAP DATA

	Pipe Size	Material Type	Material
Gas Main:	2	P	
Gas Main:			
Gas Main:			
Gas Service:			

Gas Service:				
		Work Performed:		
Farm Tap (Y/N):		N		
City Limits (In/Out):		Inside		

BILLABLE: Yes / No		Y
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Maclean, Scott

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Dickinson - South
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County	Township	Range	Section	1/4	1/4 1/4 Block
Stark	140N	96W	22	SW	
Subdivision Name		Nearest Cross Street		District Code	
		2nd Ave E		153	
Type of Permit		Permit #	Cost Center		
			150		
Name		Work #	Cell/Home #		
Customer:	MDU				
Contractor:					
Developer:					
Other:					
Order Number	Order Type	Accounting Code	Premise ID #		
MDUG-20150713-01291	G-REPMN	G-REPAIR GAS MAIN	150.28870	NA	
				NA	

GAS RECAP DATA

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Gas Main:	2	P	
Gas Main:			
Gas Main:			
Gas Service:			

Gas Service:			
Work Performed:			
Farm Tap (Y/N):	N		
City Limits (In/Out):	Inside		

BILLABLE: Yes / No	Y
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Maclean, Scott

From: Zent, Gary
Sent: Monday, July 13, 2015 1:16 PM
To: MDU Dickinson Gas Outage-Damage
Subject: Gas Main Hit/Dickinson

At 10:32AM today a contractor hit a 2 inch gas main with backhoe while digging, in north Dickinson. Line was loop feed, gas crews responded to squeezed off line remotely, and will make repairs. Contractor will be billed.

Gary A Zent
Field Operations Supervisor II-Comb
Badlands Region
1-701-456-7144

REPORT OF DAMAGE TO COMPANY-OWNED PROPERTY

(NOTE: Please refer to the bottom of this form before proceeding with completion.)

Part A

Owner of Property: MDU District: DICKINSON Town: Dickinson, ND
Time of Damage: 10:32 AM Date of Damage: 7/13/2015
Name of Location Where Damage Occurred: Wyoming Casing
Location of Damaged Property: South of 198 E 40th St
Rural Location: _____
Estimated Amount of Loss: _____ First Responder Order No. (If applicable): MDUG20150713-00671
CC&B Account # (If Applicable): _____ MDU Service Order No. (If applicable): _____
If damaged meter, meter number: _____ Additional Work Order (If applicable): _____
Description and Cause of Loss or Damage Type of meter: _____

Northern Improvement cut off loop fed 2 inch gas main with backhoe

Part B

Did Loss or Damage Originate on our Premises? (If no, Explain):

N

If an Explosion, did a Fire Ensur?

N

(How was Fire Extinguished?)

If Electrical Property is Involved, Fill in the Following Supplemental Data:

Type of Equipment Involved: _____

Damage caused by Electrical Arcing, Short Circuit or Other Failure, Give Approximate Cause

If Electrical, Did a Fire Ensur?

Part C

If damage was caused by excavation, was location of our facilities requested prior to digging?

Location requested by: Northern Improvement

Time: _____

Date: 7/13/2015

Line Locate Number: 15108053

Company property located on:

Damage notification by: same

Time: 10:32 AM

Date: 7/13/2015

Was damager a subcontractor: _____

If yes, for whom: _____

Who to bill for damages:

Name of who to Bill: Northern Improvement

Name of Equipment Operator: David Lym

Address of who to Bill: 4458 3rd Ave W

Type of equipment: backhoe

PO Box 1035 Dickinson

Operator's Address: _____

Phone # of who to Bill: _____

Operator's Phone #: 701-260-9411

Name of Insurer: _____

Insurance Policy #: _____

Was a Police Report made: N

If yes, please attach report

**MONTANA-DAKOTA UTILITIES/GREAT PLAINS NATURAL GAS
GAS LEAK AND REPAIR REPORT**

Reason For Report:

District: DICKINSON
Address: South of 198 40th St E

Date: July 13, 2015
Town: Dickinson, ND

First Responder(s): Doug Burgard

Leak Classification: Class 1

Date Leak Repair Person was Dispatched: July 13 2015 Time: 10:32 AM

Date Leak Repair Person Responded: same Time: same

From What Location (Town) did Leak Respond Person Leave: Dickinson

Type of Line:

Location: Map #: - Block Number: Lot Number:
If Rural Service Line: Transmission Line Number: Line Name:
Survey Location: Premise ID #: NA On Federal Land (Y/N): N
Describe Specific Location: 2 inch plastic main south of 198 E 40th St

Pipe Size: 2 inch Length Exposed:

Type of Pipe: If steel, is it cathodically protected? (Y/N): Pipe/Wire to Soil: -1

Soil Conditions:

Original Installation Date: Sept 2011 Operating Pressure: 35

Kinds of Leak:

Description of Leak: class 1

Method of Repair: replace 80' of damaged 4" main, 10' of 2" main

Date Repaired: 7/13/2014 S.O. #: Date of follow up (if required):

If a DOT Reportable Leak: Date and Time of Telephone report:

To whom was leak reported: MDU

Remarks:

Signed: Ryan Berger

Signed: